Cancellation Policy

Out of respect for our wait-listed clients, and for our Therapists who as small business owners do not earn an income if they are not treating, we request a minimum of *24hours notice* to change or cancel an appointment.

If you provide less time and *we are unable to fill the appointment* our policy is to apply a cancellation fee equivalent to *50% of the consultation cost.*

These fee mays be waived at the discretion of your Therapist and on a case-by-case basis.

Please note that if you simply do not show up to an appointment, or if you cancel at short notice, we may also require pre-payment of future appointments to confirm them.

Please be mindful of this when scheduling your appointment/s

Thanks for understanding.